

**Alexander Kiesswetter**  
**Digital-transformation and Organisational Coach**

*I'm obsessed with team building in the context of digitization.*



Meran (BZ) Italy  
 Katzensteinstrasse 10



0039 348 523 0893



[akiesswetter@gmail.com](mailto:akiesswetter@gmail.com)

**Work Experience:**

<b>03/14 – today</b>	<b>Management Consulting</b>	<b>Dexea</b>
Digital transformation, Business Model Generation, Business Processes Optimizing , Change Management,		

<b>11/15 – 06/20</b>	<b>CDO Raiffeisen Information System</b>	<b>Raiffeisen Verband Südtirol</b>
<p>As head of department I was responsible for over 130 highly qualified employees and a budget of 30M€. The department Raiffeisen Information System is the IT centre of the 39 Raiffeisenkassen, Raiffeisen Landesbank, Alpenbank, RVD and Assimoco. RIS is a full outsourcer with its own core banking system developed in South Tyrol. The RIS processes over 200 tickets, plus 4,000,000 transactions and 25,000 job processes per day. The RIS serves over 110,000 online banking users, 45,000 banking app users and supports 2,800 mostly virtual banking workstations.</p> <p>The following primary changes were initiated by me:</p> <ul style="list-style-type: none"> <li>✓ Definition of strategic development path of the IT architecture 2024</li> <li>✓ Realignment of the Service Desk according to ITIL</li> <li>✓ Reorganization of the requirements project management with continuous process support</li> <li>✓ Development of a new RIS strategy (2019 - 2022) with adapted mission &amp; core values</li> <li>✓ Realignment of the support &amp; management processes including the introduction of a new ERP</li> </ul>		

<b>09/11 – 02/14</b>	<b>Head Business Applications</b>	<b>Dedagroup Spa</b>
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<b>01/05 – 12/11</b>	<b>Founder CEO</b>	<b>Dexea Srl</b>
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<b>07/00 – 12/01</b>	<b>CEO</b>	<b>DSE Srl</b>
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**Skill & Competences**

- ✓ Goal oriented
- ✓ Future focused
- ✓ Leadership
- ✓ Digitization
- ✓ Strategy
- ✓ Change Management
- ✓ New Business Model
- ✓ Agile Company

Knowledge of the most used ERP and IT tools

**Certifications**

- ✓ Organizational Design for Digital Transformation by MIT Sloan School of Management (2020)
- ✓ Certified Master of the Art and Science of Neuro Linguistic Programming (NLP)
- ✓ Patentino A

**Languages**

<b>German</b>	Native tongue
<b>Italian</b>	Second language
<b>English</b>	Reasonably fluent

**Blog:**

- <https://dexea.it/blog>
- <https://t.me/dexeaDigitalTransformation>

**Education:**



**1986 - 1991**  
**Università degli Studi di Trento**  
**Business Administration**

Tesi: Analisi di Bilancio applicata in ambienti ipertestuali

**Others:**

**1984 116** Corso **AUC** Scuola Militare Alpina di Aosta  
**1985** Tenete Battaglione Tirano Glorenza

**Full CV:**

<https://www.linkedin.com/in/alexander-kiesswetter>

I grant permission for my personal data to be used according to European Regulation 2016/679 (GDPR).